
[EUIPO Launches User Satisfaction Survey](#)

Every year, the European Union Intellectual Property Office (EUIPO) carries out a satisfaction survey to identify goals and priorities for improvement, as well as to assess how satisfied users are with the provided services.

On 13 January 2020, users of EUIPO services will receive an email with a personalised link to access a secure web-based questionnaire. For the first time, the user satisfaction survey is available in 23 official EU languages. The deadline for completing the survey is 31 January 2020.

User feedback will inform future actions carried out by the EUIPO and is essential when creating new products and services.

For more, see

[EUIPO User Survey](#)

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